infinite
IT Solutions

CASE STUDY

ZATCA e-Invoicing
– powerful, easy to use, e-invoicing go to solution

Redington Group – 95% work reduction
of the entire document process

Customer profile

Redington

Redington Group
Industry: IT
Country: UAE
www.redingtongroup.com

Redington Limited is a leading IT technology solutions provider across Information Technology, Mobility, Telecom, Cloud, Lifestyle and Solar verticals. It has a footprint across 38 markets including 60 subsidiary offices.

200+
warehouses

70+
sales offices

20+
own service centres

With over 290 brand associations and 39,500+ channel partners, Redington is transforming its distribution and supply chain ecosystem through synergy between innovation and technology adoption.

Background – identifying the issue

Redington is an existing customer of Infinite where the two entities have a long-standing partnership even before the implementation of e-Invoicing in Saudi Arabia. The solution provider delivered a Data Automation solution which has enabled Redington to directly receive Carrefour and Lulu orders plus control lists - directly in their SAP ERP without human intervention for faster processing. When wave 1 companies were announced for ZATCA integration phase 2 roll-out, Redington sought Infinite's expertise to assist their e-Invoicing needs, which ultimately started a fruitful collaboration for an e-Invoicing project.
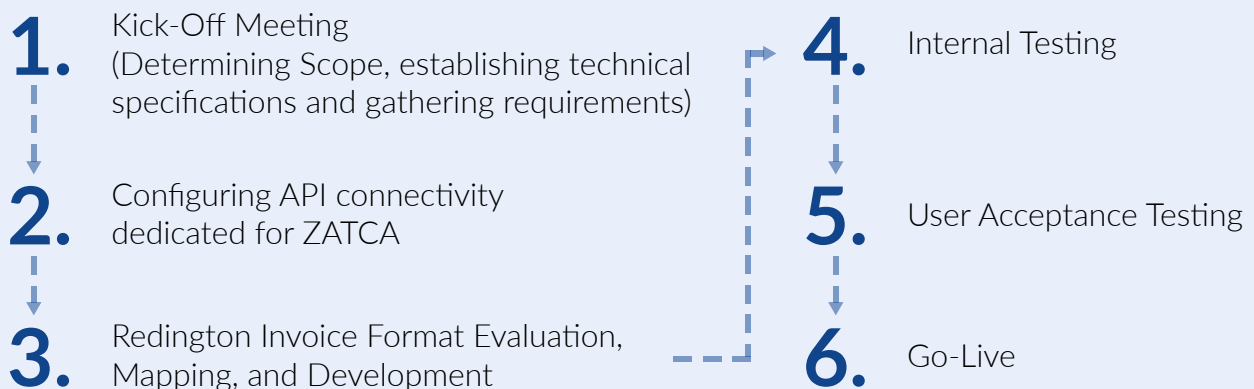
Before implementation

Redington was only able to generate ZATCA phase 1 compliant invoices. They needed an e-Invoicing solution provider who can help generate the additional technical elements and requirements for integration phase 2 such as an e-Invoice UBL, UUID, cryptographic stamp, secured hash, in line with the initiative's standards. They were also unable to send their invoices to the Fatoora portal and retrieve respective response, which should contain a new QR code with all additional elements after ZATCA validation and clearance.

Technology:
ZATCA *accredited e-Invoicing Solution*

1. Redington is only required to send phase 1 compliant invoices generated from SAP to Infinite's e-Invoicing solution through the existing REST API connectivity.
2. The solution/middleware will convert such invoices into phase 2 compliant formats – thus affixing required technical elements and validating all the mandatory fields through its replica ZATCA validation engine.
3. Once the solution validates all requirements are present and correct, it will automatically transmit these to ZATCA for real-time clearance B2B tax invoices and reporting B2C simplified invoices within 24 hours.
4. After receiving responses from ZATCA, the cleared and reported invoices are then shared with Redington in PDF format, containing the complete set of required elements (QR code, signature, status, etc.) via SFTP Folder. Moreover, Redington end users are also able to monitor all invoices through a dedicated portal.

Process

1. Kick-Off Meeting
(Determining Scope, establishing technical specifications and gathering requirements)

2. Configuring API connectivity dedicated for ZATCA

3. Redington Invoice Format Evaluation, Mapping, and Development

4. Internal Testing

5. User Acceptance Testing

6. Go-Live

Benefits of the implementation

- There are no additional technical developments required on Redington's end as the solution converts their existing invoices into ZATCA compliant formats.
- There is a built-in validation engine in the solution which replicates ZATCA's validation engine ensuring all invoices are validated before reporting and clearance.
- Invoices are automatically sent by the solution to ZATCA in line with phase 1 and 2 requirements, without human intervention.
- Invoice statuses and error notification are relayed to Redington real-time.
- The solution works on top of the current ERP or Accounting system, thus, there is no need to invest in other ERP or accounting systems.
- The solution also allows Redington to keep existing invoicing processes.
- There is full visibility on invoices as they are available in one dedicated portal along with Redington's other integrated documents with Infinite.

Implementation in numbers

5500
No. of KSA B2B invoices monthly

1300
No. of KSA B2C invoices monthly

90%
Customers, who appreciate the ease of use of the new process

15
Experts, who took part in the implementation process